

MANAGEMENT RESPONSIBILITY

1.1 QUALITY POLICY

It is the policy of Lancashire Trade Frames Ltd to maintain a quality system designed to meet the requirements of ISO 9001:2015 and all interested parties. The design and implementation of an organisations quality management system is influenced by:

It's business environment, changes in that environment or risks

To ensure the quality policy is relevant to the customers needs

To supply product and services which conform to specified requirements and to provide objective evidence of such conformance.

To ensure that inspection requirements are determined and satisfied through out all phases of work

To develop and maintain quality consciousness amongst all management and staff.

To ensure all business environment risks are identified

A commitment to conformity to all statutory and regulatory requirements

The scope of this quality policy and these objectives extend to all activities undertaken in the manufacture of PVC windows, doors, conservatories and Aluminum bi-folding products, windows and doors.

In addition thereby to increase market share and product range.

The company is committed to continuous improvement of performance year on year and committed to satisfy applicable requirements. Specific and measurable objectives are established annually for the whole business.

Performance against these objectives are reviewed regularly by the management team and by external organisations.

This manual outlines the system of Quality Management used in the Company's activities. The ultimate responsibility for a quality product lies with each and every employee.

The Company's Quality Management Policy is authorised by and has the full commitment of the Board of Directors as is confirmed by the signature of the MD which appears hereunder

M ROWLAND - DIRECTOR

DATE - 12/02/2020